

24/7 Security Services  
September 2019

[View this email in your browser](#)



24/7 Security Services would like to thank you for your continued support. It has been a challenging year with a marked increase in crime across all the areas we secure. In response, we have stepped up our proactive patrolling, training and revision of SOPs.

We have substantially increased our investment in technology, such as CCTV surveillance and Remote Off-site Monitoring. We believe that this investment will pay off in the long-term and enable us to remain innovative and competitive.

Our yearly increase comes into effect on 1 September 2019 as communicated in your increase letter. Increases reflect the anticipated sectorial Security Industry Wages Increase of approximately 8%, plus operational cost increases. While we make every effort to contain costs, we remain committed to providing a premium service.

---

## **NEW MANAGEMENT APPOINTMENT**

24/7 Security Services is pleased to introduce Sean Mooney as the newly appointed General Manager: Armed Reaction and Tactical Services.

Sean joined the security industry in January 1990, after serving in the South African Defence Force in active duty for nearly five years. With almost 30 years' experience, he has a wealth of knowledge and in-depth experience of all the aspects of security. His expertise includes Guarding, Armed Response, Electronic Security and Special Operations.

Having worked for several leading South African security companies in senior management positions, Sean has a comprehensive understanding of the local security landscape and the associated requirements of clients and staff.

We welcome Sean to the 24/7 Security family and look forward to achieving great successes together.

Sean will be contacting customers shortly to schedule meetings. He can be contacted on 066 018 3848 or [seanm@24-7security.co.za](mailto:seanm@24-7security.co.za)



**Sean Mooney**  
**General Manager: Armed Reaction and  
Tactical Services**

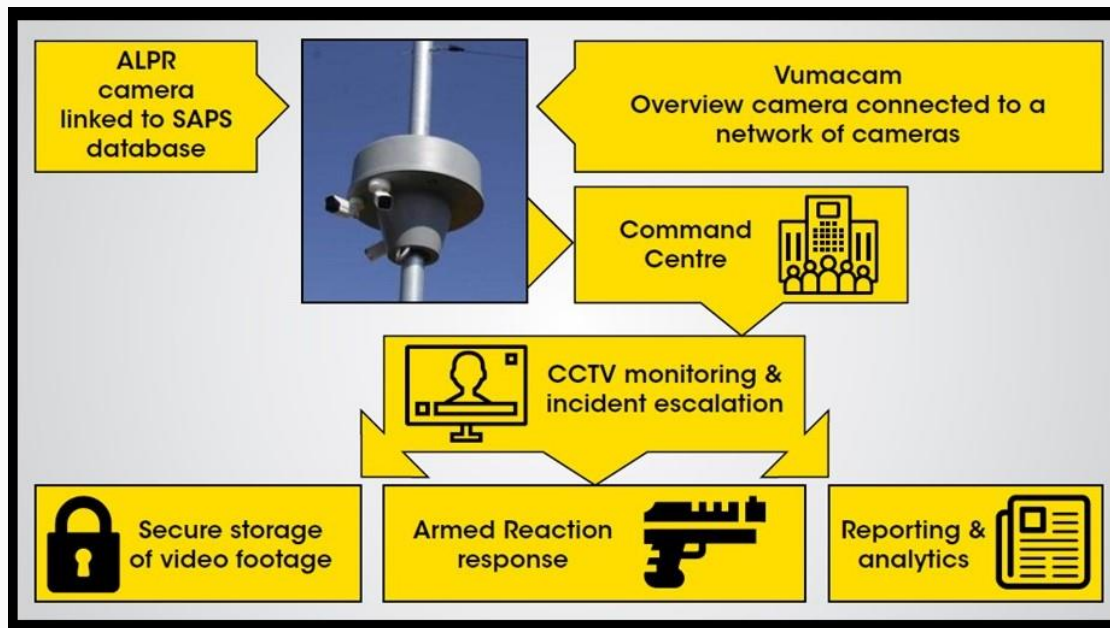
---

## **MAKING CCTV CAMERAS WORK FOR YOU**

**A new era of CCTV monitoring, supported by the Vumacam infrastructure, is rolling out in a number of our dedicated areas. Funding for these initiatives is driven by 24/7 Security Services, Residents' Associations and Business Improvement Districts.**

**What you need to know:**

- The CCTV cameras, installed at strategic positions, transmit footage to the 24/7 Security Command Centre.
- There are two types of cameras – overview cameras provide a wide-angle view of the area, and Automatic License Plate Recognition (ALPR) cameras are programmed to focus on vehicle number plates.
- The data from the ALPR cameras is compared to various national databases, including the SAPS Stolen Vehicle List.
- The effectiveness of the camera systems lies in the deployment of 24/7 Armed Reaction vehicles who respond and investigate incidents and suspicious behaviour.
- The cameras are set up in such a manner that it does not 'look' into private property. The system was created to comply with the proposed Protection of Personal Information Act (POPI). The footage is strictly controlled and will only be released to SAPS against a valid case number.



For more information contact us at [info@24-7security.co.za](mailto:info@24-7security.co.za)

## PTT RADIOS

As part of 24/7 Security's ongoing investment in technology, we are replacing all our standard two-way radios with new Press To Talk (PTT) radios. These new radios will allow our Command Centre to better monitor and manage communication across all our sites.

PTT radios far exceed the coverage and performance of traditional radio trunking networks. They operate on the GSM cellular network which provides coverage over much larger areas than conventional radios.

The PTT radios provide for real-time tracking and reporting through GPS positioning, they include features such as panic buttons and voice recording, and support effective on-site communication. They also serve as a real-time patrol system.

There is no cost to our clients for this innovative technology upgrade. We will be

communicating directly with customers to arrange for the implementation of the new PTT radios.

**For more information contact Shenita at [shenital@24-7security.co.za](mailto:shenital@24-7security.co.za)**

## 24/7 Security App



If you have not yet downloaded the 24/7 Security app for your smartphone, remember this is free to use and turns your cell phone into a panic button. You can also request a technical visit, test your alarm or request a car to meet you at your house when arriving home.

[Read more](#)

If you need help to access or download the app, please contact Sam at [sysadmin@24-7security.co.za](mailto:sysadmin@24-7security.co.za)



**24/7 Security Services is a Level 3 B-BEE Contributor.**

---

**Do you have feedback or concerns about our service?  
Please contact Bonolo - 011 444 2237 / customerservice@24-  
7security.co.za**

---



24/7 Security Services is proud to partner with  
Netcare 911 Emergency Medical Response.

---

*JOIN THE ZERO TOLERANCE MOVEMENT*  
**BLOW THE WHISTLE ON CRIME**

**REPORT SUSPICIOUS ACTIVITY IN YOUR WORKPLACE  
GIVE US A CALL – NO ONE WILL KNOW**

**WHISTLE  
BLOWERS**



**PRIVATE & CONFIDENTIAL**

**0800 00 21 26**

**24/7**   
**SECURITY SERVICES**

24/7 Security Services advocates and adheres to a progressive and compliant Employment Equity Policy. We subscribe to and support a zero tolerance approach to crime. A toll-free Whistle Blowing hot-line is hosted by Whistle Blowers (PTY) Ltd. They are an independent and respected member of the Ethics Institute of South Africa.

---

---

**REPORT ANY SUSPICIOUS ACTIVITY, PERSONS OR VEHICLES TO  
THE CONTROL ROOM - 011 444 2237**

---



---

*Copyright © 2019 24-7 Security, All rights reserved.*

Want to change how you receive these emails?  
You can [update your preferences](#) or [unsubscribe from this list](#)

