



24/7 Security Services has had a strong start to 2020 and we look forward to a successful year. Safety and security remain a concern in South Africa, and we are committed to providing the best possible service to our clients.

We had a great Festive Season operationally, and we are happy to report that the year on year statistics for our dedicated areas shows that reported crime over the holiday period was down forty seven percent (**47%**) - despite the

increasing national trend in crime. Excellent preparation and pro-active management by our team in the field contributed to our success. Our internal safety and awareness campaigns have also proved effective to keep our staff motivated and safe. We extend our gratitude to all our staff who worked over the holiday period.

24/7 Security continues to develop, test and invest in technologies that support and enhance our service offerings. One such offering, [24/7 Smart Surveillance](#), has exceeded all expectations and confirm that technology combined with human resources, is the way forward for the security industry - both in terms of results and costs.

Crime, especially violent crime, remains a concern and we urge all South Africans to stay alert at all times. Load shedding has become part of our daily lives and it creates opportunities for criminals - scroll down to read load shedding safety tips. Please share these with family and friends.

Crime Prevention and Community Safety

24/7 Security Services is involved in numerous crime prevention and community safety projects. Safe public spaces are integral for our communities. An important part of our 2020 vision is to expand our involvement in community-based security initiatives.

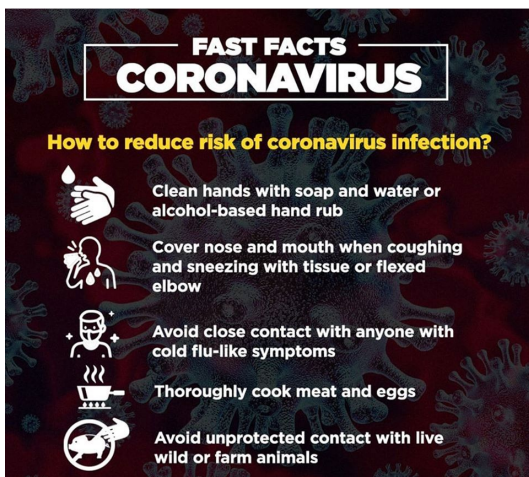
The 24/7 Security Teams - including the K9 Unit, foot and pedal patrollers - provide assistance to a number of projects, including:

- [Jozi Trails](#) - the 37km trail network along the Braamfontein Spruit
- [Future City Fourways](#) - an organisation, supported by first responders, that works towards creating a safer, cleaner and better Fourways

- [Eyes and Ears \(E2\) Initiative](#) - a joint crime fighting initiative between the South African Police Service, Business Against Crime South Africa and the Private Security Industry



Coronavirus



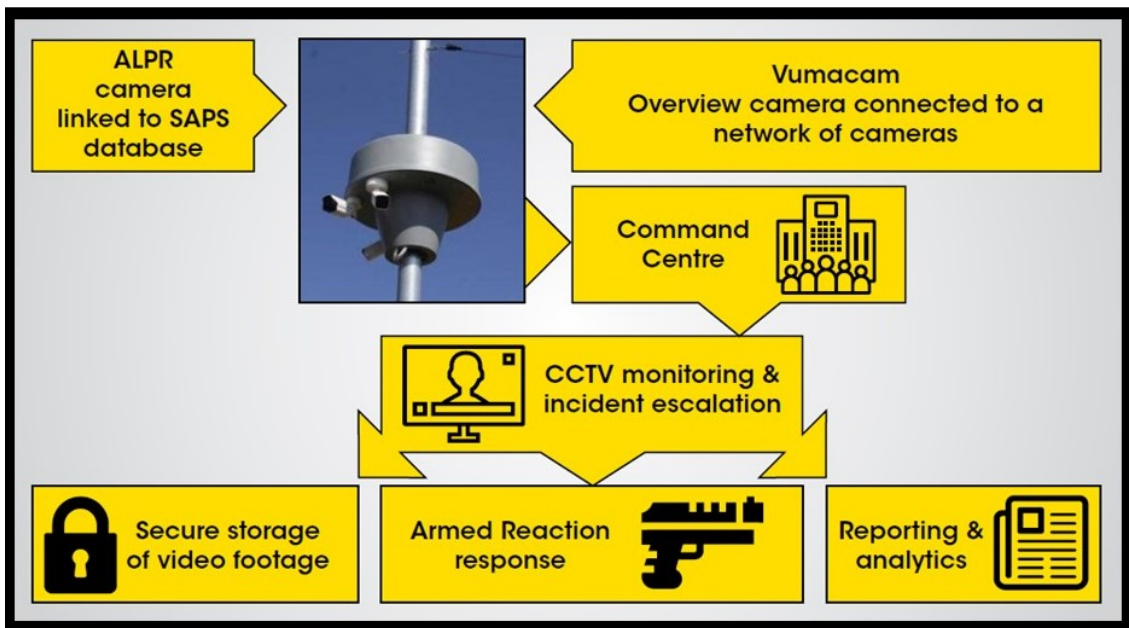
24/7 Security Services has developed a comprehensive Standard Operating Procedure (SOP) for our sites to deal with the Coronavirus. If you require a copy of the SOP, please email riekief@24-7security.co.za

Community Safety through CCTV Monitoring

24/7 Security Services has rolled out CCTV monitoring, supported by the Vumacam infrastructure, in five dedicated areas. Based on the success of these installations, we will be investing in more areas in 2020. Funding for these initiatives is driven by 24/7 Security Services, Residents' Associations and Business Improvement Districts.

What you need to know:

- The CCTV cameras, installed at strategic positions, transmit footage to the 24/7 Security Command Centre.
- There are two types of cameras – overview cameras provide a wide-angle view of the area, and Automatic License Plate Recognition (ALPR) cameras are programmed to focus on vehicle number plates.
- The data from the ALPR cameras is compared to various national databases, including the SAPS Stolen Vehicle List.
- The effectiveness of the camera systems lies in the deployment of 24/7 Armed Reaction vehicles who respond and investigate incidents and suspicious behaviour.
- The cameras are set up in such a manner that it does not 'look' into private property. The system was created to comply with the proposed Protection of Personal Information Act (POPI). The footage is strictly controlled and will only be released to SAPS against a valid case number.



24/7 Security App



If you have not yet downloaded the 24/7 Security App for your smartphone, remember this is free to use and turns your cell phone into a panic button. You can also request a technical visit, test your alarm or request a car to meet you at your house when arriving home. [Read more](#)

If you need help to access or download the app, please contact Sam at samm@24-7security.co.za



Load Shedding Safety

24/7 Security Services has put a number of measures in place to minimise the effect of load shedding on service delivery. Our resources are being utilised to the maximum, and we are continuously monitoring high-risk areas. With traffic being adversely affected by load shedding and an increase in signal volumes, our response times to alarms and panics may be negatively affected. Our vehicles are not classified as emergency vehicles, we, therefore, need to adhere to standard road rules. Emergency calls are always prioritised. You can assist by manually cancelling false alarms caused by load shedding by contacting the Command Centre on 011 444 2237.

Don't let load shedding compromise your safety and security:

- Make sure all batteries are charged and working. Load shedding can dramatically reduce the lifespan of your alarm's battery.
- Ensure that your electric fence continues to function during load shedding - your electric fence energiser should have a backup battery. Ensure that the backup battery is regularly tested.
- Keep the keys to motorised gates in an accessible place and have good quality padlocks available to use as a backup.
- If your gate motor battery runs flat during load shedding, do not leave the gate open – this is an invitation for criminals to gain quick access to your property.
- Ensure that you are alert when entering or leaving your home in the evenings, as the street lights and your outside lighting will not be functioning during load shedding. Keep a torch in your car.
- Try and keep your cell phone fully charged at all times.

- If you are using a generator, never operate it anywhere inside your home, including the garage or any confined area, as it produces carbon monoxide which can be fatal.



24/7 Security Services is proud to partner with Netcare 911 Emergency Medical Response.

24/7 Security Services is a Level 3 B-BEE Contributor.



**REPORT ANY SUSPICIOUS ACTIVITY, PERSONS OR VEHICLES TO
THE CONTROL ROOM - 011 444 2237**



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