

24/7 Security Services  
2 April 2020

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## COVID-19: Looking Ahead

It is day seven of the National 21-Day Lockdown, and many people are starting to understand just how unpredictable and severe the COVID-19 pandemic is.

24/7 Security Services' COVID-19 Task Team was established on the 9th of March, and the team has been working non-stop. The Senior Management Team is working with leading experts and monitoring high-level disaster management groups to ensure that we are up to date with the latest and correct information. Our Operations Team is working round the clock to ensure that our Officers are well-equipped and informed, despite some logistical challenges.

We are preparing ourselves for the next phase of the pandemic. We do not want to create panic, but it is critical that we are all prepared. The increased pressure on the already fragile economy could lead to a rise in crime, such as looting, theft and cyber crime. While the police and army have been deployed, their resources on the ground will be stretched to cope with an increase in crime while dealing with COVID-19 related issues. 24/7 Security is working closely with law-enforcement to assist where possible.

We urge our clients to maintain high levels of awareness and ensure that their properties are well-secured. Being at home for an extended period of time often result in relaxed security measures. Please ensure that alarms, electric fences, beams and panic buttons are active. Switch outside lights and beams on as soon as the sun sets.

24/7 Security Services extends our gratitude to our clients for their

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**24/7 Security has launched two new services to assist our clients during the lockdown:**

- **Ad-hoc Patrols for Properties** -
- **Free Care Checks for Seniors** -



### **Ad-hoc Patrols**

You can now book ad-hoc patrols within our operations areas. The service is specifically aimed at business premises and homes that are currently not in use. You can select one or two patrols per day/night. The 24/7 Security Armed Reaction Teams will conduct perimeter checks and patrols.

[Click here](#) for more information, or contact [customerservice@24-7security.co.za](mailto:customerservice@24-7security.co.za)



### **Free Care Checks**

Free Care Checks are **emergency** checks on individuals within our operations areas. If you are struggling to get hold of an individual - specifically senior and frail people in lockdown, you can contact [dutymanager@24-7security.co.za](mailto:dutymanager@24-7security.co.za) or call the Command Centre on 011 444 2237, and we will dispatch a patrol vehicle.

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**You can now manage your security remotely and effectively while reducing manpower costs.**



### **24/7 Smart Surveillance**

Through advanced AI technology, 24/7 Smart Surveillance offers an off-site CCTV monitoring system specifically engineered for the protection of premises remotely. The system reduces the cost of manpower required to guard premises and assets.

[Click here](#) for more information or contact Frik Hanekom at [frikh@24-7security.co.za](mailto:frikh@24-7security.co.za).

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The 24/7 Security Command Centre, with its specialist operators, is the heart of our company. We have put a number of measures in place to protect our staff and their work place during the COVID-19 pandemic. As part of our business continuity plan, we have a second Command Centre in Pretoria, as well as an emergency off-site solution.



**REPORT ANY SUSPICIOUS ACTIVITY, PERSONS OR VEHICLES TO  
THE CONTROL ROOM - 011 444 2237**



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