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1 October 2020

Annual Increase

Dear Valued client,

There is no doubt that the past seven months have been a challenge for everybody. 24/7 Security Services would like to thank you for your continued support, and we extend our gratitude for entrusting us with your safety and security.

We are mindful of the uncertainty and challenges across industry sectors. We are committed to supporting our valued clients every step of the way, and therefore we postponed our annual increase normally implemented in September to 1 November 2020.

Security industry wages are governed by Sectoral Determination 6, which sets the percentage increase following negotiation between the security industry and representative unions. Under the auspices of the National Bargaining Council for the Private Security Sector, a three-year agreement was concluded that became effective as of March this year. An increase of 8.75% is stipulated for the first year.

We have made every effort to contain costs such as fuel and operational increases.

This year's increase of **6 %** will come into effect on 1 November 2020.

If you have any concerns or questions about this increase, please feel free to contact me directly.

Yours sincerely,

Rina van der Merwe
 HOD: AR & Technical Admin
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