

WKRRRA and 24/7 Security (DDL Security Services) negotiated rates for INDIVIDUAL RESIDENTS ARMED RESPONSE SERVICE – up to 31/05/2021

A summary of the primary services agreed upon are as follows:

- **Dedicated vehicle:** YES and with immediate effect.
- **Radio Transmitter & Antenna:** If the household has a serviceable system, the new radio transmitters and antenna will be installed at no cost.
Radio Licences: There is an annual Licence Fee Charged by 24/7, per Radio of R270.00 at start of contract and every September for the Uphold of the Network and License fees to ICASA


• **Negotiated Rates:**

	<u>2019/20 Rates</u>		<u>2020/21 Rates</u>		<u>2021/22 Rates</u>	
	VAT excl	15% VAT Incl	VAT excl	15% VAT Incl	VAT excl	15% VAT Incl
Stand-Alone Houses:						
Full Armed Response service which included Alarm monitoring, Armed Response & Panic Button	442,93	509,37	469,51	539,93	500,00	575,00
Senior Citizen Service – Full Armed Response (Senior Citizens qualify at +65years)	277,53	319,16	294,18	338,30	310,00	356,50
Homes in Complexes:						
Full Armed Response service which includes Alarm Monitoring, Armed Response & Panic Button	316,38	363,84	335,36	385,67	355,00	408,25
Senior Citizen Service – Full Armed Response (Senior Citizens qualify at +65years)	260,87	300,00	276,53	318,00	295,00	339,25
Panic Button Service only - applicable to both stand-alone houses and homes within complexes	244,22	280,85	258,87	297,70	275,00	316,25

Panic Kit installation: For new installations, a once-off fee of R3100.00(VAT incl) (increased annually) includes 2x Fixed Panic Buttons and 2x Portable Panic Buttons plus 7 amp battery back-up.


• **Contracts:**

The duration of individual home-owners' contracts shall be on a month-to-month basis and are subject to signing of the 24/7 Standard Service Agreement. The Company reserves the right to review the fees on an annual basis and will provide 30 days Written Notice to the customer advising of an increase in the fees.

WKRRRA - SIGNED: 

WKRRRA - PRINT NAME: W. ROBERTSON

DATE: 01/03/2021

24/7 SECURITY - SIGNED: 

24/7 SECURITY - PRINT NAME: R van der Merwe
 HOD: AR & Technical Admin

DATE: 08/08/2021