



Urgent Crime Alert

Security service providers and SAPS across South Africa have reported an increase in crime over the last few months. Hijackings, follow-home robberies, and home and business burglaries have increased substantially.

24/7 Security Services urges all home and business owners to ensure that their security systems are in good working order, and regularly tested.

- >> Test electronic systems at least once a month – alarm, electric fence, beams, batteries and panic buttons.
- >> Ensure that you manage your Digi-pad code – the code should be changed at least once a month, whenever somebody has used the code to gain access to your property, or when an employee leaves.
- >> Ensure that outside beams and perimeter fences are activated as soon as it gets dark.
- >> Walk the perimeter of your property and inspect all fences, gates and walls. Ensure that there are no weak spots where criminals can gain entry.

>> Ensure that all doors and windows are securely closed and locked before you leave the property - this includes outbuildings and garages. Ensure that burglar bars are secure and that safety gates are locked.

>> Criminals are wary of well-lit properties. Ensure that you have good outdoor lighting that switches on at night. Motion sensor lights are always a good investment.

>> Alert the 24/7 Command Centre when you are going away and ensure that all your contact details are correct. If you are going to be out of contact, appoint a trusted key holder who will be local for the duration of your absence.

>> Should you require technical assistance, please contact Ricky Meyer at customerservice@24-7security.co.za / 011 444 2237.



[Click here](#) to read our electric fence maintenance tips.

Upgrade Your Home Alarm

24/7 Security Services encourages households to make use of our special home alarm offer.

Ajax systems are the next generation of wireless alarms for homes and businesses in South Africa.

- Wireless sensors, keypads, and sirens utilise batteries
- Quick and easy installation
- Wireless systems can be moved to new properties
- Up to seven years battery life
- Pet friendly
- App-enabled and allows the homeowner full control of the system:

- Check the system from a smart phone
- Visual verification on intrusions
- Siren sounds on the phone when alarm goes off
- Dashboard displays battery and signal levels
- Adjust the sensitivity of the sensors
- Manage the volume of the siren

[Click here](#) to view options and prices.



For more information or to place an order, please contact Ricky Meyer at customerservice@24-7security.co.za / 011 444 2237

Complexes & Estates

South Africa's POPI Act comes into effect on 1 July 2021. POPI is South Africa's data privacy law and it stands for the Protection of Personal Information Act, 2013. It governs when and how organisations collect, use, store, delete and otherwise handle personal information.

Community housing schemes have until 30 June 2021 to ensure complete compliance with the Protection of Personal Information (POPI) Act.

The regulations require housing schemes to have:

- A POPI policy
- Amended the rules of the scheme to comply with POPI
- An information officer who is the POPI oversight representative of the scheme
- POPI agreements with stakeholders who have access to the personal information of owners and tenants

24/7 Security urges all complexes, estates and other housing schemes to ensure that they are POPI compliant by 30 June 2021.

Related articles:

Four changes complexes and estates in South Africa will have to make before July - [click to read](#)

New rules for complexes and estates in South Africa from July – with fines of up to R10 million - [click to read](#)

Technology Is Leading The Way In Proactive Security Management

The utilisation of CCTV monitoring and other technologies remain at the forefront of crime prevention. 24/7 Security has recently had several successes through the effective use of 24/7 Smart Surveillance (Advanced Off-site Monitoring) and Vumacam. The 24/7 Security Command Centre plays a central role in the receiving, processing, and distribution of information from these systems.

The video-verification abilities of 24/7 Smart Surveillance allow the 24/7 Security Command Centre to manage alerts in real-time. The operators assess the threats over a live video feed, and action the required responses, such as

audio warnings, Armed Reaction deployments, etc.

Vumacam plays an essential role in managing public space safety. Public space monitoring is a critical element in creating and maintaining safe neighbourhoods, and has proved highly effective across several suburbs within the 3500+ Vumacam camera network.

Video surveillance can be divided into two categories – proactive and reactive. Reactive video systems solely rely on surveillance footage of the crime after it has taken place and cannot prevent a crime from occurring. Proactive video monitoring, such as 24/7 Smart Surveillance, differs from reactive monitoring because the intelligent detection software employed behind each camera effectively turns it into a 24/7, 365-day security guard.

[Click here](#) for more information about 24/7 Smart Surveillance.



For more information on how technology can benefit your home, business, or community, please contact frikh@24-7security.co.za

Emergency Personal Ops Device

Peace of mind in the palm of your hand

▶ Click to watch the 24/7 ePOD video



The 24/7 ePOD emergency panic system is an affordable tailor-made solution that provides you access to help when you need it most. No cell phone required!

Contact us for more information and a quote:

epod@24-7security.co.za or send a

WhatsApp to 081 462 4811

Firefighting and Rescue Services



Winter brings increased fire risks to homes and businesses. Fire places are used more often, and electric and gas heaters are often left unattended.

If you have not registered for 24/7 Security's free value-add firefighting benefit, [click here](#) to access the Fire Ops page on our website.

Load Shedding



During load shedding, the 24/7 Security Command Centre receives an excessive amount of alarm signals. These are mostly false alarms that affect our response times to actual incidents and emergencies.

Priority is given to panic signals during load shedding - AC fails and low battery signals are managed via SMS, and no calls are made to clients in order to assist with speeding up processing.

We kindly request that all false alarms and non-emergencies are cancelled by contacting the Command Centre on 011 444 2237, or via the 24/7 App.

[Click here](#) to read our load shedding safety tips.

Personal Safety Bulletin - May 2021

[Click here](#) to access our monthly
Personal Safety Bulletin



**PERSONAL
SAFETY
BULLETIN**

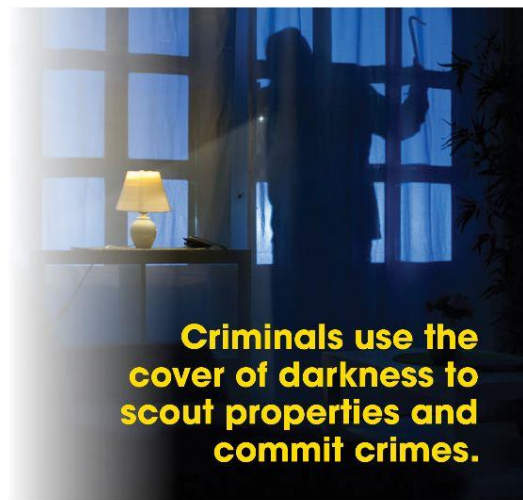
If you missed the April 2021 Newsletter, [click here](#) to read it.



After Dark Safety

Please keep security top of mind:

- 1 Lock doors, switch lights on, and activate beams and perimeter fences the moment it starts getting dark.
- 2 Ensure that garages and garden shed doors are locked at night.
- 3 Criminals don't want to be seen – motion detection lights are a good choice for lighting up dark outdoor areas.
- 4 Ensure that your driveway is well lit and clear of shrubbery where criminals can hide.
- 5 Keep flashlights and extra batteries in your home and car in case of an emergency.
- 6 Test your electric fence and panic alarms regularly.



Criminals use the cover of darkness to scout properties and commit crimes.



011 444 2237
www.24-7security.co.za



Follow our social media channels for updates on crime-fighting successes and other news:



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